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No. BSNL-CO/SP/2008-09/WiMAX/Rural/Ph.-I/Vol. II

Dated : 18.12.09.

To,

The Chief General Manager
All Telecom circles .
BSNL

**Subject: Provision of Broadband Wireless Access Service(WiMAX) in Rural areas
- Commercial procedure regarding**

Broadband Wireless services (WiMAX) has been launched on 13.12.2009 by Hon'ble Minister of State for Communications & Information Technology, at Pisingan Telephone Exchange, SSA Ajmer, Rajasthan circle. The Broadband Wireless services (WiMAX) are to be provided to the rural area of BSNL field units all over the country.

In this regard the commercial procedure for 'booking and creating a WiMAX customer' is given below:

- 1) Customer will submit the Customer Application Form (CAF) with required document for new WiMAX connection. The application details will be fed in the existing commercial system (DOTSOFT, Trichur etc.)
- 2) The officer at CSC will check/examine the feasibility of connection as per the coverage map of BTS deployed in the area. If feasible, the application will be accepted for giving connection.
- 3) CSC officer will generate a demand note of requisite value as per application/tariff plan.
- 4) The customer deposit the amount as per demand note at cash counter of CSC.
- 5) As per request of the customer, CSC officer generate a request ID for new connection to concerned SDO.
- 6) The concerned SDO will approve the request of new connection and generate an advice note / work order for new WiMAX connection and forward advice note to DE/ SDE (WiMAX) (Nodal officer of WiMAX for SSA).
- 7) Nodal officer of SSA will input the details of new connection as per advice note for provision of new user ID and password in Broadband provisioning terminal (being used for ADSL for NOC Bengaluru).
- 8) NOC Bengaluru will provision the WiMAX connection for given CPE mac address providing user-id and password.
- 9) After provisioning of new connection by NOC Bengaluru, nodal office will complete advice note by inputting user ID and password and return the completed advice note to concerned SDO.
- 10) SDO concerned will allocate/provide CPE(indoor or outdoor based on signal level at customer premises) and user ID and password to the customer.
- 11) The customer is ready to use WiMAX service by connecting CPE to computer/laptop.

P. K. Sharma
18/12/09
(P. K. Sharma)
Manager (WiMAX)

Endst No:-

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Dated at Ambala the 08/01/2010

Copy to:-

1. The GMTD AB/HSR/RTK/KRL/SPT/JD/RWR/FBD/GRG
2. PS to CGMT. HR.Circle Ambala.
3. The GM (CFA)/GM (NWPlg,Devpt)/GM(CMM)/GM(NW-OPS)/GM (EB) C.O. AB.
4. TheDGM(PD&MKTG)/DGM (CS)/ DGM (NW Plg &Devpt)/DGM(EB)/ DGM (NW OPS-1)/ DGM (Vig) C.O. Ambala.
5. The AGM (LC), AGM (CS), CAO (TR) C.O. Ambala.
6. Sh M S Kadian, Circle Secretary, BSNL. EU #- 2170. Sector - 3, HUDA. Rohtak.
7. Sh Rajinder Kaw, Distt- Secy-BSNL,EU, Circle office branch Ambala Cantt. 133006
8. The AD (MKTG) C.O. Ambala
9. Sh Tulshi Dass DET Call Centre, Sparsh BPO Phase - III Ploat No- 409. Gurgaon, Fax No. 0124-2340594
10. Guard file.

Tulshi
08/01/10
AGM (CS)