



CGMT/HR/Broadband/522/RTO/

Dated 09.07.2010

To,

GMTD Faridabad/Gurgaon/Hisar,  
Haryana Telecom Circle.

Sub: - Poor functioning / provisioning of VPNoBB connections for RTO e-governance project.

In reference to subject cited above, 69 VPNoBB connections with Sulabh telephone line provided with in Haryana Telecom Circle to RTOs offices. The centralized billing authority for RTO's VPNoBB connections by AO (TR), NTR New Delhi vide Advice Note (No COML/NTR/5223 dated 20.07.2009 and Demand Note no COML/NTR/4509, 4510, 4511 dated 16.06.2009).

Haryana transport Office has complaint following VPNoBB connections:-

Sr No	Code	Designation of the Officer	Sulabh Tel No
1	HR-38	DTO/RTA, Faridabad	129-2261675
2	HR-51	RLA-cum-SDM, Faridabad	129-2261672/ 2221806
3	HR-72	SDM (South) Gurgaon	124-2221652
4	HR-22	SDM , Fathedabad, Hisar	1667-230009
5	HR-62	DTO, Fathedabad, Hisar	1667-222256
6	HR-29	RLA, Ballabgarh, Faridabad	129-2240145

SSAs are requested to send the compliance report / action taken report to this office on Fax 171-2603719 in attached Performa duly filled b BSNL field officer as well as Customer end for further send the compliance report to NIC/RTO offices.

A.K.Goyal  
JTO (BB-Opn)  
Mob 9416001222

# Installation Certificate for Bulk Broadband Cases:-

Name of the Project : \_\_\_\_\_ ( RTOs/NME VPNoBB/ etc.)

Facility Provided:-

Location :- \_\_\_\_\_

1. Sulabh Tel No: \_\_\_\_\_ (Yes/No) \_\_\_\_\_ (If Yes Tel No)
2. Broadband \_\_\_\_\_ (Yes/No) \_\_\_\_\_ (Plan Name)  
\_\_\_\_\_ (Data of Installation) \_\_\_\_\_ (Monthly/Yearly)  
\_\_\_\_\_ (Billing SSA/Centralized/Advanced payment deposited)
3. VPNoBB \_\_\_\_\_ (Yes/No) \_\_\_\_\_ (Plan Name)  
\_\_\_\_\_ (Date of Creation) \_\_\_\_\_ (Order No)  
\_\_\_\_\_ User ID \_\_\_\_\_ (Domain Name)
4. Broadband Modem Provided \_\_\_\_\_ (Type-I/Type-II)

In Case of NME Project Detail of 10 Nos of VPNoBB Child:-

Sr No	User ID	Order No	Portal UID
1			
2			
3			
4			
5			
6			
7			
8			
9			

It is certified by:-

Particulars	From BSNL Side	From Customer Side
Name of Officer		
Designation		
Mob No:-		
Signature with Date		

To,

AD (Broadband)  
O/o CGMT Haryana Ambala Cantt  
Fax (171-2603719)

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[BBNOC Bangalore \(396\)](#)

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**Reg. VPN Problem...** Inbox X

**DIO** to [bbharyana, s.sanjay](#) [show details](#) 12:37 PM (22 hours ago)

Sir,

We are facing the connectivity problem in VPN over broadband connection at Faridabad in RTA Faridabad as well as RLA Faridabad Office. Today RTA Faridabad line has been shifted but it is not working no DSL on ion the modem same is the issue at RLA Faridabad there on dialing we get the message that "Service on this number has been temporarily withdrawn".

The complaint no. of both are as

Office Name	Phone No.	Complaint No. & Date
RTA Faridabad	2261675	1000575392 dated 8/7/2010
RLA Faridabad	2221806	1000575393 dated 8/7/2010

Pl. do the needful.

with regards

Mittal.

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**Mail Administrator** This Message was undeliverable due to the following reason 12:51 PM (22 hours ago)

**s.sanjay** to **me, Pradeep, PMU, Nagaraj, SIO** [show details](#) 5:01 PM (18 hours ago)

Dear Mr. Goel,

Please refer our discussion yesterday. The problem at Faridabad still not resolved. Pl. refer the mail below and take action earliest.

In Gurgaon south HR-72 phone is dead and DIO has already written letter to GM- BSNL, Gurgaon to resolve the issue.

Please, expedite.

Sanjay Sharma  
NIC-Haryana

**From:** DIO [mailto:[diofbd@hry.nic.in](mailto:diofbd@hry.nic.in)]

**Sent:** 08 July 2010 12:38

**To:** [bbharyana@bsnl.co.in](mailto:bbharyana@bsnl.co.in); s.sanjay

**Subject:** Reg. VPN Problem...

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From

District Informatics Officer,  
NIC, Fatehabad

To

The Divisional Engineer (Telecom)  
BSNL, Fatehabad.

Memo No.

Dated:-

**Subject:- Disconnection of VPN connectivity at RTO, Fatehabad.**

Please refer to advice note No. **COML/NTR/5223** Dated: 20/07/2009 regarding the subject cited above.

VPN connectivity provided at office of R.T.O., Fatehabad has been discontinued by your office. After contact your office, it is brought to my notice that the same has been discontinued due to non payment of bills. But as per advice note, no payment has to be made for this connection and the service can not be discontinued without instruction from NTR, New Delhi.

You are requested to intimate in 24 hours the reason why this service was discontinued so that the same can be conveyed to H.Q. for further necessary action.

You are also requested to continue the service again so that work will not suffer.

**Encl: Copy of Advice note**

With regards,

DIO, NIC,  
Fatehabad.

Endst. No. .... / dated .....

1. R.T.O., Fatehabad for information.
2. Sh. Sanjay Sharma, PSA, NIC-H.Q., Chandigarh in compliance of his telephonic orders.

DIO, NIC,  
Fatehabad.

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Anil Goyal

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**Reg. VPN Problems in Distt. Faridabad, Haryana** Inbox X

DIO to me [show details](#) Jul 2 (7 days ago) Reply to all

Sir,  
As you are aware that NIC has given the work order for providing the VPN over broadband for all RTA and RLA's of Harayan. In Faridabad there are two RLA at Faridabad and Ballabgarh and one RTA Office at Faridabad. These office has been given VPN connectivity but we are facing the regular problem in connectivity and every month BSNL stops the broadband connection due to non payment of the bill while one year advance rent of all the locations has been already deposited at NTR Delhi office. We have told the same every time but at that time they start the connectivity but problems persist and same is repeated every month/two.

Sir, as on today my two connections are not working and I have talked BSNL officials many times but no action has been taken till now. Today I am told be Sh. Nariender, DTE and he told me that RLA Faridabad connection was stoped due to non payment but it is working now but when I tried to connect the same problem was faced.

Also at RLA Ballabgarh this connectivity was working till yesterday but from today we are facing the same problem as at RLA Faridabad.

At RTA Faridabad this connection has to be shifted to adjoining Server room, since vpn was tested where bsnl left the cable but after server room is raedy then we requested bsnl to shift the same but since last week we are following the case but no action has been taken from your office side.

Sir, at prest there is lot of pressure from min. side for the connectivity so it is requested to direct the conerned officials of your department for early action and providing the immidate support. Also please direct them not to stop the connectivity due to non payment.

I hope that appropriate action will be taken from your side.

With regards.

L N Mittal  
NIC Faridabad

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DIO to bbharyana [show details](#) Jul 2 (7 days ago) Reply to all

attached

----- Forwarded message -----  
From: DIO <diofbd@hry.nic.in>  
To: anilbsnl2007@gmail.com  
Date: Fri, 02 Jul 2010 16:42:03 +0500  
Subject: Reg. VPN Problems in Distt. Faridabad, Haryana

Sir,  
As you are aware that NIC has given the work order for providing the VPN over broadband for all RTA and RLA's of Harayan. In Faridabad there are two RLA at Faridabad and Ballabgarh and one RTA Office at Faridabad. These office has been given VPN connectivity but we are facing the regular problem in connectivity and every month BSNL stops the broadband connection due to non payment of the bill while one year advance rent of all the locations has been already deposited at NTR Delhi office. We have told the same every time but at that time they start the connectivity but problems persist and same is repeated every month/two.

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With regards.

L N Mittal  
NIC Faridabad

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**FW: Reg. VPN problem...screen shot** Inbox X

[s.sanjay](#) to Pradeep, bbharyana, me, Nagaraj, GA [show details](#) Jul 2 (7 days ago) [Reply to all](#)

Sir,

Please, refer the mail below received from Faridabad regarding problem of BSNL-VPN at RLA-Faridabad and RLA-Ballabgarh. The ODI Rollout has been completed at these locations and replication is not being done due to frequent problem in BSNL-VPN. Please, ensure BSNL VPN proper functioning.

With regards,

Sanjay Sharma  
NIC-Haryana

**From:** DIO [mailto:[diofbd@hry.nic.in](mailto:diofbd@hry.nic.in)]  
**Sent:** 02 July 2010 13:12  
**To:** hrycmo  
**Cc:** s.sanjay  
**Subject:** Reg. VPN problem...screen shot

Sir,

Please find attached the screenshot of the error received on dialing VPN connection.

please take the matter as same problem is coming at RLA Faridabad and no BSNL officials is taking any action.

Regards

Mittal

----- Original Message -----

**From:** hrycmo <[hrycmo@hub2.nic.in](mailto:hrycmo@hub2.nic.in)>  
**Date:** Friday, July 2, 2010 12:26 pm  
**Subject:** Re: Reg. Sarthi new version  
**To:** DIO <[diofbd@hry.nic.in](mailto:diofbd@hry.nic.in)>  
**Cc:** [s.sanjay@nic.nic.in](mailto:s.sanjay@nic.nic.in)

Respected Sir,

Problem has been resolved, now you can download package from this link. If it doesn't open still then press ctrl + click on with mouse.

Regards,  
Vahan/Sarathi Team  
NIC - Haryana

----- Original Message -----

**From:** DIO <[diofbd@hry.nic.in](mailto:diofbd@hry.nic.in)>  
**Date:** Thursday, July 1, 2010 4:41 pm  
**Subject:** Reg. Sarthi new version  
**To:** hrycmo <[hrycmo@hub2.nic.in](mailto:hrycmo@hub2.nic.in)>  
**Cc:** "s.sanjay" <[s.sanjay@nic.in](mailto:s.sanjay@nic.in)>

Dear Pawan,

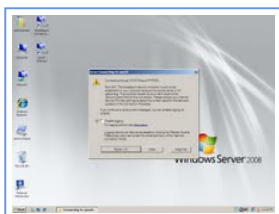
I am told by Sanjay Sharma ji that new exe for new version of Sarthi has been uploaded but I am not able to trace the same so please tell from where I can download the same as I have to install new version of Sarthi at DTO office Faridabad. On site last update is of 18/06/2010 is this ok...

Also we have started the Sarthi at SDM Office Ballabgarh (HR-29) in old version from 15/06/2010.

This is for your information please.

with regards

L N Mittal



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